The Florida Statewide Transit Training and Technical Assistance Program at the Center for Urban Transportation Research (CUTR) at the University of South Florida in cooperation with the Florida Department of Transportation will be sponsoring a one-day quality workshop from the National Transit Institute. The training session entitled “VIOLENCE IN THE TRANSIT WORKPLACE” will be held on July 15, 2008 in St. Petersburg, Florida.

The goal of this course is to provide participants with knowledge and skills to prevent, respond to and recover from workplace violence. Prevention methods covered include implementing system and personal security measures, recognizing and reporting the warning signs of potentially violent behavior and using effective interpersonal skills for dealing with different, difficult and dangerous people. Response strategies focus on self-preservation and the importance of accurate reporting. The recovery module addresses the stress associated workplace violence and what employees can do to address the impact of it on themselves and co-workers.

The targeted audience for this training is employees, managers, supervisors of all departments and labor representatives. HR and Safety & Security employees are also encouraged to attend.

**SCHEDULE & LUNCH BREAK**

*This is a 4-hour course from 9:00 am – 1:00 pm. There will not be a break for lunch.*

**REGISTRATION INFORMATION**

There are no registration fees associated with this course.

Participants are responsible for their own travel, accommodations, and meals. **Register early to avoid any disappointment, as enrollment is limited to 20 per class.** This training facility is accessible to those with impairments. Please advise if you require special accommodations.

**How to Register:**

One form per registrant. Please fax your registration form to:

Center for Urban Transportation Research  
ATTN: Molly Buffington  
University of South Florida  
4202 East Fowler Avenue—CUT 100  
Tampa, Florida 33620-5375

Registrations will be confirmed by mail with course agenda and travel information.

Visit [www.cutr.usf.edu](http://www.cutr.usf.edu) Upcoming Events and Training for additional information regarding other transit training courses.
REGISTRATION FORM TO ATTEND VIOLENCE IN THE TRANSIT WORKPLACE

July 15, 2008    Tampa, Florida

REGISTRANT’S NAME __________________________________________________________________________

JOB TITLE ____________________________________________________________________________________

MAJOR DUTIES & RESPONSIBILITIES ________________________________________________________________

______________________________________________________________________________________________

SUPERVISORS NAME __________________________________________________________________________

EMPLOYER ___________________________________________________________________________________

ADDRESS _____________________________________________________________________________________

CITY ___________________________________________STATE_______ZIP________________________

PHONE ______________________________________________________________________________________

FAX __________________________________________________________________________________________

EMAIL _______________________________________________________________________________________

COURSE TITLE/CLASS NUMBER _________________________________________________________________

IS YOUR EMPLOYER AN FTA GRANT RECIPIENT OR SUB-RECIPIENT?

YES           NO

FAX YOUR REGISTRATION FORM TO:

Center for Urban Transportation Research
Attn: Molly Buffington
University of South Florida
4202 E. Fowler Ave-CUT100
Tampa, FL 33620
(813) 974-7810
(813) 974-5168 fax

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