The Florida Rural Transit Assistance Program (RTAP) in cooperation with the Center for Urban Transportation Research (CUTR) and the Florida Department of Transportation will be presenting the **Florida Paratransit Driver’s Qualification Train-the-Trainer Workshop**, on **November 11-13, 2008** at Tampa, Florida.

**COURSE OBJECTIVE**

This training program is intended to be an RTAP Train-the-Trainer course for trainers of new and existing paratransit bus operators. This instructor-led course provides a standardized, interactive training program for paratransit service providers to train qualified, professional paratransit operators. Topics that will be covered include: Train-The-Trainer (learning techniques, facilitation methods, and adult learning principles), ADA Service Requirements, Passenger Assistance-Securement-Restraint (with hands-on demonstrations), Sensitivity Training, and Quality Customer Service.

Upon completion, each attendee will receive an Instructor’s Manual, associated training aids, and a certificate of completion from the Florida Rural Transit Assistance Program.

**REGISTRATION INFORMATION**

There are no materials or registration fees to attend this training. Please register early to avoid any disappointments. A confirmation packet with agenda, lodging information, and training logistics will be forwarded to each registrant. If you would like to attend this paratransit training course, fax or mail the attached registration form to:

Center for Urban Transportation Research  
University of South Florida  
Attn: Molly Buffington  
4202 E. Fowler Ave - CUT100  
Tampa, FL 33620  
(813) 974-7810 Phone  
(813) 974-5168 Fax  
buffington@cutr.usf.edu

For information about the Florida Rural Transit Assistance Program including upcoming training and events, technical assistance information, resources library, bulletins and the quarterly newsletter or to join the RTAP listserv, visit [www.floridartap.org](http://www.floridartap.org).

** There are no registration fees for this workshop.
REGISTRATION FORM TO ATTEND

FLORIDA PARATRANSIT DRIVER’S QUALIFICATION TRAIN-THE-TRAINER WORKSHOP

NOVEMBER 11-13, 2008
TAMPA, FLORIDA

REGISTRANT’S NAME _______________________________________________________________

JOB TITLE _________________________________________________________________________

MAJOR DUTIES & RESPONSIBILITIES ________________________________________________
____________________________________________________________________________________

SUPERVISORS NAME________________________________________________________________

EMPLOYER ________________________________________________________________________

ADDRESS __________________________________________________________________________

CITY ____________________________________________STATE_______ZIP__________________

PHONE ____________________________________________________________________________

FAX _______________________________________________________________________________

EMAIL ____________________________________________________________________________

A confirmation letter with hotel info, agenda and training site info will be forwarded to you. There are no registration fees for this workshop.

Center for Urban Transportation Research
Attn: Molly Buffington
University of South Florida
4202 E. Fowler Ave-CUT100
Tampa, Fl 33620
(813) 974-3120
(813) 974-5168 fax
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