



FLORIDA PARATRANSIT DRIVER'S QUALIFICATION TRAIN-THE-TRAINER WORKSHOP

November 12-14 2008

Tampa, Florida

The Florida Rural Transit Assistance Program (RTAP) in cooperation with the Center for Urban Transportation Research (CUTR) and the Florida Department of Transportation will be presenting the **Florida Paratransit Driver's Qualification Train-the-Trainer Workshop**, on **November 12-14, 2008** at Tampa, Florida.

COURSE OBJECTIVE

This training program is intended to be an RTAP Train-the-Trainer course for trainers of new and existing paratransit bus operators. This instructor-led course provides a standardized, interactive training program for paratransit service providers to train qualified, professional paratransit operators. Topics that will be covered include: Train-The-Trainer (learning techniques, facilitation methods, and adult learning principles), ADA Service Requirements, Passenger Assistance-Securement-Restraint (with hands-on demonstrations), Sensitivity Training, and Quality Customer Service.

Upon completion, each attendee will receive an Instructor's Manual, associated training aids, and a certificate of completion from the Florida Rural Transit Assistance Program.

REGISTRATION INFORMATION

There are no materials or registration fees to attend this training. Please register early to avoid any disappointments. A confirmation packet with agenda, lodging information, and training logistics will be forwarded to each registrant. If you would like to attend this paratransit training course, fax or mail the attached registration form to:

**Center for Urban Transportation Research
University of South Florida
Attn: Yolanda Moore
4202 E. Fowler Ave - CUT100
Tampa, FL 33620
(813) 974-7748 Phone
(813) 974-5168 Fax
moorey@cutr.usf.edu**

For information about the Florida Rural Transit Assistance Program including upcoming training and events, technical assistance information, resources library, bulletins and the quarterly newsletter or to join the RTAP listserv, visit www.floridartap.org.

*** There are no registration fees for this workshop.*



REGISTRATION FORM TO ATTEND

**FLORIDA PARATRANSIT DRIVER'S QUALIFICATION
TRAIN-THE-TRAINER WORKSHOP**

**NOVEMBER 12-14, 2008
TAMPA, FLORIDA**

REGISTRANT'S NAME _____

JOB TITLE _____

MAJOR DUTIES & RESPONSIBILITIES _____

SUPERVISORS NAME _____

EMPLOYER _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____

PHONE _____

FAX _____

EMAIL _____

A confirmation letter with hotel info, agenda and training site info will be forwarded to you. There are no registration fees for this workshop.

Center for Urban Transportation Research
Attn: Yolanda Moore
University of South Florida
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